

May 12, 1972

J. Griffin
American Express
P. O. Box 1934
New York, New York 10008

Dear Mr. Griffin:

This is the last correspondence you will get from me on this issue.

I have wasted hours in writing you that I ~~did~~ not request the enclosed account, I have never used it, and I refuse to pay any bills on it, past or present.

I hold executive credit card account 084-285-870-6, an active account, the only one I use, and the only one I recognize.

Someone in your company arbitrarily tried to cancel that executive account and issue your card 064-285-870-8 when I left the country on a sabattical leave, without my request and against my wishes. I succeeded, after much correspondence, to get 084-285-870-6 reinstated.

You must convince me, by a personal phone call, that I do in fact owe bills on 064 285-870-8 which I have never used or accepted.

My next step will be to call the president of your company. After that if this miserable story continues, as it has for 1-1/2 years, of exchanges, I will send you my executive card cut in small pieces.

I spend as much time on correspondence with your stupid machines as I do with many colleagues, and much less productively I assure you.

Sincerely,

Henry Blackburn, M.D.
Professor

HB/rs

c.c. W. H. Morton, President
American Express
B. Cutler, Amexco, Phoenix